


HRDC
CLAIMABLE
ISO 29993
CERTIFIED
 Learning Service Provider

 Trusted by Government, GLCs
 & Corporate Organisations

10 TOOLS FOR HIGH-IMPACT LEADERS



WHAT WILL YOU GAIN



Adaptive Leadership
for Different Team
Situations



Improved Personal
Leadership Effectiveness
and Presence



Clear, Confident
Communication and
Feedback Skills



Better Decisions and
Conflict Handling
Under Pressure



Stronger
Accountability and
Team Performance

WHY THIS PROGRAMME MATTERS TODAY

Leadership today is no longer about position or experience alone. Managers and supervisors are expected to communicate clearly, handle difficult conversations, make sound decisions, motivate their teams, and lead through constant change. Yet many leaders are promoted because they are technically good, without being properly equipped to lead people.

This 2-day programme provides leaders with 10 practical tools they can immediately apply to strengthen accountability, improve team communication, manage conflict, and build a more engaged, high-performing team.

THIS PROGRAM IS IDEAL FOR:

- New and existing managers
- Supervisors and team leaders
- Assistant managers and executives leading small teams
- High-potential employees preparing for leadership roles
- Department heads who want to strengthen people management skills

MEET OUR TRAINER

MR. IVAN EVETOVICS



For over 15 years, Ivan has been a passionate trainer delivering impactful programmes for organisations of all sizes, both local and international. He specialises in coaching and mentoring, leadership, and workplace productivity, including presentation skills, team building, and Business English. With over 30 years in Malaysia, he blends global experience with strong local cultural understanding.



PROGRAMME SNAPSHOT

17-18 November, 2026 **Kuching**

2 Days

8.30 am - 5.00 pm

**LIMITED TO
25-30 PARTICIPANTS
PER COHORT**
*To ensure interaction, practice
& trainer feedback*

Reserved Your Seat Today!



WHY TRAIN WITH MRS?

- HRDC Claimable & ISO Certified
- Corporate & Government Trusted
- Practical & Business-focused
- Industry-Expert Trainers

10 PRACTICAL LEADERSHIP TOOLS

- TOOL 1 SITUATIONAL LEADERSHIP**
Adapting leadership style based on team members' readiness by balancing direction, support, and delegation effectively.
- TOOL 2 COMMUNICATION FOR LEADERSHIP IMPACT**
Communicating clearly and confidently to influence others, set expectations, and reduce misunderstandings.
- TOOL 3 ACCOUNTABILITY LEADERSHIP**
Building a culture of ownership where team members take responsibility and consistently follow through on commitments.
- TOOL 4 DELEGATION & EMPOWERMENT**
Enabling leaders to delegate effectively while building trust and empowering team members to perform independently.
- TOOL 5 PERFORMANCE CONVERSATIONS**
Handling feedback and performance discussions professionally through structured, clear, and emotionally controlled conversations.
- TOOL 6 DECISION-MAKING & PROBLEM SOLVING**
Strengthening the ability to think critically, solve problems, and make sound decisions under pressure.
- TOOL 7 CONFLICT MANAGEMENT**
Managing workplace conflict constructively by understanding causes, handling emotions, and applying resolution strategies.
- TOOL 8 MOTIVATION & ENGAGEMENT**
Improving team performance by applying strategies that boost motivation, engagement, and psychological safety.
- TOOL 9 LEADING THROUGH CHANGE**
Guiding teams effectively through change by managing resistance, communicating clearly, and building adaptability.
- TOOL 10 PERSONAL LEADERSHIP EFFECTIVENESS**
Enhancing self-leadership through better time management, mindset, presence, and continuous personal growth.



PROGRAMME DETAILS



DATE

17-18 November, 2026



TIME

8.30 am - 5.00 pm



VENUE

Kuching

FEE PER PAX

Early Bird Rate (EBR)	Normal Rate (NR)
RM 2580	RM 2980

Early Bird Rate applies for registrations confirmed 30 days before the program date.

**An additional 8% SST will apply*

WHAT THIS FEE INCLUDES

- Full training program as stated
- Participant materials and learning resources
- Practical templates, tools, or checklists
- Certificate of completion
- 2 Tea Breaks & Lunch each day
- HRDCorp claimable documentation support
- Guided action planning for workplace application

HRDC CLAIMABLE COURSE



We are HRDCORP registered training provider.

This course is 100% claimable. Subject to employer eligibility and HRDCorp approval.



**LIMITED SEATS.
REGISTER NOW!**

< Scan QR code >

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