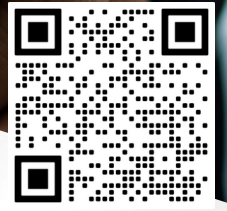




CRITICAL THINKING & CREATIVE PROBLEM SOLVING

SEPT 4-5, 2024



REGISTER NOW!

Scan QR code to register >>

INTRODUCTION

One of the main complaints of management is that staff do not contribute ideas and voice their opinion. They suspect that perhaps one of the reasons is lack of courage or conviction. However, research has shown that most employees have opinion and ideas on how to improve their work. The problem is the ideas are not organized and therefore they are shy to voice out. Organized ideas are important not just to give opinion but to solve problems on a daily basis.

Everyone has substantial creative ability. Often, all that's needed to be creative is to make a commitment to creativity and to take the time for it. Creativity is also an attitude: the ability to accept change and newness, a willingness to play with ideas and possibilities, a flexibility of outlook, the habit of enjoying the good, while looking for ways to improve it.

This workshop will also introduce several ways to brainstorm and generating ideas in a meeting, taking notes, planning an event, creative problem solving, finding root causes that are not obvious and systematic ways of communicating ideas in a more structured way. This is empowering for the staff to unleash their innate creativity and discover new strengths. Even the ones who profess that they are "not creative."

COURSE OUTCOME

- Raise your awareness of thinking habits and cultural biases that influence individual and group perception of problems and possible solutions
- Plan and implement solutions or prevent the problem to arise again
- Apply thinking tools to work problems
- Design problem-solving processes that will encourage team participation and support the active implementation of solutions
- Determine the root cause of the problem
- Learn how mind mapping taps into how the brain works to capture and develop new ideas

COURSE MODULE

MODULE 1

The mysteries of the human brain

- Make the most of your grey matter
- Left brain/right brain thinking
- Our multiple intelligences

MODULE 2

Lateral Thinking

- To break out of patterned way of thinking
- Making the best of structured thinking
- Think out of the Box

MODULE 3

The creative environment

- Setting the creative stage
- Identifying elements that stimulate creativity
- Eliminating barriers to innovation

MODULE 4

CPS Strategy

- Six step plan to Creative Problem Solving
- Applying tools to Root cause diagnosis
- Using techniques to generate options

MODULE 5

Generating Root Causes with Creative Brainstorming Tools

- YY
- Lateral Brainstorming

MODULE 6

Generating Solutions with Problem Solving tools

- HH
- Lotus Blossum

MODULE 7

Avoiding analysis paralysis

Overcoming the "It won't work here" mentality

The Five Monkeys Syndrome
Resolve / remove "we've always done it this way"



PONMALAR

Also known as Malar, she is a HRDC Certified Trainer and a Business Coach with over 17 years of training experience. She holds a Bachelor of Arts, majoring in Anthropology & Sociology from National University of Malaysia (UKM), a Master's in Business Administration at University Utara Malaysia (UUM) and a Doctorate in Business Administration from University Utara Malaysia (UUM). She has acquired extensive experience in training and coaching across various fields, including leadership, human resources, performance appraisal, problem solving, personal development programs, quality improvement initiatives, team building, and university and school programs, among others. Her distinctive qualities as a person lie in the unspoken elements of attentiveness, thoughtfulness, and powers of observation as well as a critical eye for detail.

REGISTRATION FORM

CRITICAL THINKING & CREATIVE PROBLEM SOLVING

September 4-5, 2024, Kuching

Do you intend to utilize HRDCorp Levy for this program? **Yes / No**
Upon submission of this form, I have read and accepted the terms & conditions of this registration

Participant 1

Name :
Position :
Contact :
Email :

Participant 2

Name :
Position :
Contact :
Email :

Participant 3

Name :
Position :
Contact :
Email :

Company :
Address :
Tel : Fax :

Nominating Person

Name :
Position :

Approving Person

Name :
Position :

Invoice Attention to :

Email :

www.trainingprovider.org



Signature & Company Stamp

Date

MRS MANAGEMENT SDN BHD (275222-P)

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Jalan Wan Alwi, 93350 Kuching,
Sarawak, Malaysia


+6082-265 628/9

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INVESTMENT FEE

*The fee is not yet inclusive of SST
*New rate of 8% SST applies

Per Participant

EARLY BIRD RATE	NORMAL RATE	CLOSING DATE OF REGISTRATION
PER PAX PER COURSE	PER PAX PER COURSE	One week before commencement of the course
RM 1,700	RM 1,900	 *August 28, 2024
Applicable for registrations received and paid one month before commencement of the course	Applicable for registrations received and paid after the EBR closing date	

TERMS & CONDITIONS

- Fees are inclusive of programme materials, refreshments, luncheons and certificate.
- Outstations participants are advised to call MRS before making any air-travels and hotel payments. MRS shall not be liable for any loss or damage, costs or additional charges that may arise from the failure to confirm with us before making such arrangements.

3. Payment, Confirmation & Admission

An invoice shall be issued upon receipt of your registration form. Payment is required by the early bird rate closing date or other dates stated on the invoice, whichever is applicable. Full payment is expected prior to the commencement of the course. We reserve the right to refuse admission for registration that remains unpaid. A Letter of Undertaking may be acceptable with prior notice and consent.

4. Substitution/Replacement of Participants

Substitutions are allowed at no extra charge provided MRS is notified in writing at least 5 working days prior to the course wherein any substitution proposed thereafter, MRS may reserve its right to disallow such proposal, and any substitution which may be accorded thereafter (if any), MRS reserves its right to add an additional charge there to.

5. Cancellation of Participants

For Paid Registration	For Unpaid Registration
<ul style="list-style-type: none">30 days before course: Full refund or transferable14 days before course: Refund minus 15% admin fee or transferableLess than 14 days before course: No refund but transferableNo show: No refund and not transferable	<ul style="list-style-type: none">30 days before course: No applicable admin fee14 days before course: 15% admin fee chargeableLess than 14 days before course: Full fees chargeable and transferableNo show: Full fees chargeable and not transferable

*Transferable - to a similar or different course with the necessary top up fee should the course transferred to, is of a higher value

6. Postponement

While all care shall be taken to carry on the course as scheduled, there may be circumstances that may deem it necessary for MRS to postpone or merge with another similar course. In such instance, participants hereby indemnify and holds MRS harmless from any cost incurred. Payment received will not be refunded but can be credited to MRS's other courses.

7. Permanent Cancellation

In the event of a permanent cancellation by MRS of a course and provided the event is not postponed to a later date or merged with another course, a full refund shall be made for paid registrations and no applicable admin fee for unpaid registrations. Participants hereby indemnify and holds MRS harmless from any cost incurred.

8. Participants have read and consent to MRS processing the registration data in accordance with the Personal Data Protection Notice posted on www.trainingprovider.org. As such, they have discharged their responsibility of ensuring the information provided herein is the most up-to-date information as possible.

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